

# DAMP AND MOULD

## INFORMATION LEAFLET

### DAMP, MOULD & CONDENSATION: A GUIDE FOR LANDLORDS & TENANTS



Damp, mould and condensation are common issues affecting the condition of homes and the health of occupants. An estimated 11% of private rented properties in England are affected by damp and mould problems. It is important to address these issues promptly to prevent further damage to property and protect the health of the occupants. This informational leaflet is intended to assist both landlords and tenants in effectively managing these problems. Additional resources and information can be found on our website:

<https://www.doncaster.gov.uk/services/housing/damp-mould-condensation>

#### Steps tenants should take to address the problem

- Cover your pans when cooking & do not leave kettles boiling
- Always try to ventilate or open a window when you are using the kitchen & bathroom. Open kitchen windows or use the extractor fan when cooking.
- Avoid drying clothes on radiators or in front of fires as the moisture from the clothes will condense out on windows, walls and ceilings
- Wipe away excess moisture from windows and windowsills and wring out
- Avoid using bottled gas or paraffin heaters as these can produce up to 4 pints of moisture in 8 hours
- Keep your home warm. Heat your home at low levels for a long time rather than high levels for short periods if possible.
- If damp and mould is caused by repair issues, speak with your landlord. If the situation is not resolved, report it to Council using our online form.

#### Steps landlords should take to address the problem

- Provide suitable ventilation to the property, especially in bathrooms and kitchens.
- Ensure that windows in those rooms can be opened, and where possible, provide extractor fans in these rooms.
- Provide safe and suitable heating in your property with timer and temperature controls and ensure that tenants know how to use heating system
- If the damp is caused by underlying repairs, arrange repairs to be done within a reasonable time scale.
- If damp is caused by condensation, repair anything that is causing the problem such as a broken heating system or faulty extractor fan.
- Consider carrying out energy efficiency work to your property.

• If you require more information, please contact [LandlordHelpAndAdvice@doncaster.gov.uk](mailto:LandlordHelpAndAdvice@doncaster.gov.uk)



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